Canada Annual Report 2017
Humanity & Inclusion
On January 24, 2018, our organization became Humanity & Inclusion, a new identity that fully reflects the vast range of activities we are responsible for throughout the world. This report is therefore the first to bear our new name!

2017 certainly brought us many positive changes, but our 3,300 employees also had to rely on their grit and determination in the face of adversity to overcome countless challenges. In places like Vietnam, Nepal, Bolivia and Togo we helped thousands of people to get back on their feet and to regain their mobility and independence. Our teams fought the obstacles faced by the disabled, called for inclusion, improved local skills and fought to ensure governments abide by international treaties and local legislation.

Serious crises in Bangladesh, the Democratic Republic of Congo, South Sudan and Madagascar also called for immediate action. In June, the UN Refugee Agency recorded the highest ever levels of forced displacement with the shocking figure of an average of 20 people displaced every minute!

We also continued to support civilians caught in the crossfire, especially in Syria, Iraq and Yemen; women, children and the elderly were directly targeted by air strikes and were forced to migrate to avoid falling victim to the dangers. In 2017, HI launched the Stop Bombing Civilians campaign and, with support from the tens of thousands of people who signed the petition, urged the nations of the world to renounce the use of explosive weapons in densely populated areas. The campaign has already found its way onto social media, and more than 500 people have written the word “stop” on their hand, in particular thanks to the call from our Canadian spokesman Anthony Lemke.

For 35 years we have been working to promote the inclusion of disabled and vulnerable people. The implementation of our global 2016–25 strategy “For a united and inclusive world” will help us to adapt to changing contexts and their subsequent challenges. HI is continuing its work to radically transform its organization.

These changes also include innovation and digitalization. In October 2017, we launched the online platform Hizy.org, an ambitious and innovative project aiming to connect all those affected by a disability, illness or old age. Internally, the new collaborative platform Hinside enabled us to create communication and work areas that are accessible in more than 60 countries and, in terms of communication and private fundraising, we have been working to improve our website and create a new IT tool to manage relationships with our donors. Finally, in the field, our technical innovations have continued with the development of telerehabilitation and 3D prostheses and a preliminary study on the use of drones as part of the action against mines project.

The future will be challenging for HI and its beneficiaries and that’s why we are convinced that, with your support, we will continue to have a positive impact on the lives of disabled and vulnerable individuals.

We would like to wholeheartedly thank all our partners and employees!

Marie-José Surpris & Jérôme Bobin
President of the Board of Directors & Executive Director in Canada

Aicha and the joy of inclusion in Guinea-Bissau (cover photo)

Ten-year-old Aicha lives in Guinea-Bissau. Difficulties with her vision and sensitive skin, due to albinism, meant that her parents felt it was best for her to stay at home. That is, until she met HI. Our team ran a project across West African countries in 2017 to ensure that children like Aicha could attend school and build relationships with other children. © M. Moreiras / HI
Humanity & Inclusion

Our vision
Outraged by the injustice faced by people with disabilities and vulnerable populations, we aspire to a world of solidarity and inclusion, enriched by our differences, where everyone can live in dignity.

Our mission
Co-winner of the 1997 Nobel Peace Prize, HI is an independent and impartial aid organization working in situations of poverty and exclusion, conflict and disaster. We work alongside people with disabilities and vulnerable populations, taking action and bearing witness in order to respond to their essential needs, improve their living conditions, and promote respect for their dignity and fundamental rights.

Canadian Office
The Canadian office of Humanity & Inclusion is a 889147401RR0001 registered organization and a member of the Humanity & Inclusion network, which includes the Humanity & Inclusion headquartered in Lyon, France, eight national associations, and the HI Institute. Along with teams in Belgium, France, Germany, Luxembourg, Switzerland, the U.K. and the U.S., the Canadian office raised funds and awareness in support of 337 projects in 63 countries. This Annual Report summarizes HI's actions in 2017. Many of these projects are ongoing.

Canadian Board of Directors*
Marie-José Surpris, President
Luc Forget, Vice-president
Guy Dufour, Treasurer
Colin Newhouse, Secretary
Anthony Arquin
François Boscher
Pierre Léonard

*as of December 31, 2017

Our values

Humanity
Our work is underpinned by the value of humanity. We include everyone, without exception, and champion each individual’s right to dignity. Our work is guided by respect, benevolence, and humility.

Inclusion
We advocate for inclusion and participation for everyone, upholding diversity, fairness, and individual choices. We value difference.

Commitment
We are resolute, enthusiastic, and bold in our commitment to developing tailored, pragmatic, and innovative solutions. We take action and rally those around us to fight injustice.

Integrity
We work in an independent, professional, selfless, and transparent manner.

Photos above and top right: Samadou, 7, receives support from HI’s rehabilitation team in Burkina Faso. He attends school and is fully integrated in his class, thanks to the support of HI donors.
35 years old and a new identity!

July 2017 marked the 35th anniversary of HI. As HI offices around the world were celebrating this special date, our Canadian team organized an improvised party in our Montreal offices at the Maison du Développement Durable (MDD). We shared stories about some of our favourite moments from the past three and a half decades and reflected on the accomplishments HI teams have achieved. We have come a long way since our first orthopedic centres were installed in the jungles of Thailand!

Such achievements were made possible thanks to the support of more than 600,000 donors worldwide. We were founded on July 19, 1982, and since that day, HI teams have worked to ensure that people with disabilities, the elderly, and vulnerable groups can live independently and with dignity. We’re looking forward to the next 35!

We completed the work highlighted in this 2017 Annual Report under the name Handicap International. In 2015, we began to review our name with help from supporters, partners and disability rights leaders. The results showed us that “Handicap International” was falling short by not expressing our values and the broad scope of our work. We launched a global working group, which enlisted the help of the award-winning Canadian brand agency, Cossette. Cossette took a deep dive into what sets HI apart from other international, non-governmental organizations. The result: on January 24, 2018, we changed our name to Humanity & Inclusion.
The new name affirms a value that is central to our organization: humanity. It also reflects an ambition that has driven our actions for the last 35 years: the inclusion of people with disabilities and vulnerable people who are so often left behind. For the first time, our logo contains a very powerful symbol—a hand. This hand is a universal symbol representing dialogue, support, protection and care. It also says “Stop!”—expressing our advocacy mission loud and clear.

The new identity, supported by a beautiful advertising spot, was unveiled in a worldwide multimedia campaign that focused on the symbol of the hand and expressed the organization’s values using a simple message: “Be a lifeline to the most vulnerable.” Canadian actress, Pascale Bussières, and Canadian singer, Feist, lent their voices to the French and English versions of the film. As Humanity & Inclusion we’re better positioned to uphold our core principles of humanity, inclusion, commitment and integrity. We’re so proud of the new identity, which you’ll see more of in next year’s report.

Juan José, 6, from Colombia was just two months old when doctors amputated his right leg. After physical therapy and receiving an artificial leg, he stands tall and smiles with pride.

1. The number of people having benefited directly from the actions of HI and its partners in 2017. As some people benefit from more than one service or activity, this data cannot be aggregated. Non-exhaustive data: does not include all sectors of HI’s activity.

2. Water, sanitation, shelter, and livelihoods
Celebrating HI's 35th birthday!

Kenya

Canada

Bolivia

Ethiopia

Vietnam
Humanity & Inclusion (HI) Canada is extremely grateful for the support received in 2017. Your donations have allowed us, as an organization, to expand our activities around the world, providing relief for many beneficiaries. The entire team warmly thanks our partners, the foundations, the religious congregations and the government donors without whom we could not function.

Thank you for changing lives with us.

Photos above and right: Nirmala, 10, has been an HI beneficiary since the 2015 earthquake in Nepal. Above, she studies at an inclusive school in Kathmandu.
We are pleased to recognize on these pages the generosity and commitment of our 2017 donors: individuals, foundations, and corporations who contributed to the success of our actions between January 1, 2017 and December 31, 2017.

Foundations and congregations

• David and Patricia Morton Foundation
• Frank J. Flaman Foundation
• Fondation Edward Assh
• Mohammed Kanwal Family Foundation
• Centre Missionnaire Sainte Thérèse
• The Elementary Teachers’ Federation of Ontario
• Maison provinciale des Filles de la Charité du Sacré-Cœur de Jésus
• Sisters of Charity of the Immaculate Conception
• Sisters of Saint Joseph - Sault Sainte Marie
• Sisters of our Lady Immaculate

Major donors and corporations

• Jessica R.
• Anthony Lemke
• Alisa Susan Scott
• Stephan Troyanov
• Audrey K.
• Kathleen Montgomery
• Jeanne B.
• Sarah L.
• Colin Newhouse
• BNP Paribas
• Lacoste
• GalaMédia
• Kids Premiere Daycare
• Fondation Daniel Lamarre
• Active Marketing

Institutional partners
Commitment to the displaced

Bangladesh

Protecting Rohingya families

Between August and December 2017, more than 625,000 Rohingyas crossed the Myanmar border to reach safety in Bangladesh. They left everything behind, having survived horrific conditions. Mainly women and children, they arrived with nothing and in desperate need of food, shelter, latrines and access to water.

Thanks to the significant support of Global Affairs Canada (GAC), HI quickly scaled up its work in the region to provide emergency aid to these refugees, who faced appalling conditions in the camps. In addition to providing material assistance and rehabilitation care, HI ran a specific psychosocial support project to help mothers and children, in particular, to overcome their mental distress or trauma and learn to cope with life in a refugee camp. HI’s teams organized parents clubs, a safe place for parents to discuss their fears for their children and the trauma they had faced.

Through its Growing Together project, funded by the IKEA Foundation, HI set up safe places for Rohingya children to play and develop. Recent events had devastated them, they had experienced war and hunger, lost their homes and sometimes also their loved ones. These safe places provided them with a place to express themselves and play. Playing contributes to their development, mental health and well-being and, for many of them, proves to be an excellent therapy!

Syrian Crisis

Ensuring accessible services for all

Of the 5 million Syrian refugees in the Middle East, Jordan is home to 655,000, with 80% living in urban areas and 20% in refugee camps. HI’s inclusion specialists and psychosocial workers worked in close collaboration with local and international aid organizations to ensure that their initiatives and services included people with disabilities and vulnerable individuals. In total, HI trained 941 professionals to be inclusive.

Among HI’s beneficiaries in Jordan, 53% have disabilities. To improve their access to services, our accessibility experts regularly evaluated our partners’ schools, bathrooms, and even registration points. We also worked closely with ten international organizations as they made 11 new projects inclusive and accessible. Two highlights were the openings of a physically accessible shop, and an educational support center for children with learning disabilities and disorders.

Picture right: Azzedine is a 3 years old Syrian boy. He suffers from flat feet. He is pictured at HI’s P&O workshop in Mafraq (Jordan), trying on his new medical shoes.
According to the United Nations, the three-year-old Yemen crisis is becoming the “world’s worst humanitarian disaster in half a century.” The war has already killed more than 5,000 civilians and injured 9,000 others. With more than 70% of the population, or 21 million people, in need of emergency assistance, the closing of borders in November 2017 worsened an already catastrophic humanitarian situation, blocking much-needed food, medical supplies, and humanitarian aid. The city of Sana’a and its surroundings, where HI works, were subject to about 50 aerial attacks in one week. Thousands of people with injuries waited for treatment.

Despite the deteriorating situation, HI continued its support to people with injuries caused by the conflict or disabilities. Our teams provided direct care to 1,330 patients and support to functional rehabilitation teams. Staff distributed 1,440 crutches, wheelchairs, and other mobility aids, and equipped hospitals. HI’s rehabilitation experts also trained 66 medical personnel in the fundamentals of rehabilitation care and psychological support.
WORLDWIDE PRESENCE
386 PROJECTS IN 63 COUNTRIES

Central and South America
01 / Bolivia
02 / Colombia
03 / Cuba
04 / Haiti
05 / Nicaragua

Europe and North America
06 / Germany
07 / Belgium
08 / Canada
09 / United States
10 / France
11 / Luxembourg
12 / United Kingdom
13 / Switzerland
14 / Ukraine

North Africa
15 / Algeria
16 / Libya
17 / Morocco
18 / Tunisia

West Africa
19 / Benin
20 / Burkina Faso
21 / Cape Verde
22 / Guinea-Bissau
23 / Liberia
24 / Mali
25 / Niger
26 / Senegal
27 / Sierra Leone
28 / Togo

Middle-East
30 / Egypt
31 / Iraq (incl. Iraqi Kurdistan)
32 / Jordan
33 / Lebanon
34 / Palestine
35 / Syria
36 / Yemen

Emergency response / Mine action* / Disability rights & policy / Social & economic inclusion / Rehabilitation / Prevention and health / Logistics platforms

HI’s National Associations (Germany, Belgium, Canada, United States, France, Luxembourg, United Kingdom, Switzerland).
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* All National Associations conduct advocacy activities, including campaigning against the bombing of civilians.

Countries where activities were started in 2017: Uganda and Cape Verde.

The borders and country names shown in this map do not imply an opinion by HI as to the status of these territories.

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Demining a country in conflict

Iraq is still littered with unexploded devices left from previous conflicts in 1980 and 1990. Today, the level of contamination increases with each new town won back from the so-called Islamic State. Indeed, the fighting has seen the extensive use of bombs and improvised explosive devices, presenting HI’s humanitarian demining teams with new challenges. HI was careful to ensure that these populations knew we were neutral and there to protect individuals from the dangers of explosive devices—everything from weapons found in farmlands to those found in kitchens.

Before the removal of mines and improvised explosive devices, the deminers marked hazardous areas. These markings protected returnees from danger. They knew not to cultivate a field or use a particular path before the clearance operations were complete. Demining is an arduous task in Iraq, because many explosive devices are victim-activated, meaning when a person trips a wire or opens the door to their home, they trigger a blast. These improvised explosive devices represent a new challenge for deminers. Each improvised device is unique, so detecting it is a difficult exercise for our 30 professionals.

8.8 million sq ft
 cleared in 2017
Colombia

Clearing explosive hazards

Anti-personnel landmines and other explosive remnants of war litter Colombia’s former conflict zones. Sometimes, explosives were packed into the most innocent of items—including a baby food jar. These indiscriminate weapons killed or maimed more than 11,386 people between 1990 and 2015. Compared to the population, it’s the second highest rate in the world. More than 1,000 victims were children. An HI survey found that 80% of Colombian survivors of armed violence have a disability. Throughout the year, our teams provided assistance to mine victims through rehabilitation and legal support.

In 2017, HI’s demining teams improved safety in Colombia’s departments of Cauca, Meta and Caqueta. In the Vista Hermosa region, thanks to the support of generous Canadian donors, among others, HI was able to clear 7,547 square metres. In addition to clearance work, teams ensured that communities understand how to stay safe with so many explosive remnants of war in their midst.

Laos

Making land safe

Lao PDR is known as the world’s most heavily contaminated nation in terms of cluster munitions per capita. HI has taken action in Laos to reduce the threat from these weapons and their effects. Every day, the organization deploys nearly 160 people (surveyors, deminers, community outreach team) including 6 expatriates, for the implementation of survey and land release (clearance) actions and risk education (prevention) in the four most affected districts of Savannakhet province: Sepone, Nong, Villabully and Phine. These four districts are given high priority in the national socio-economic development plan.

"HI closed 12 years of demining activity in December 2017 at the Sepone site in Savannakhet Province. This work, accompanied by prevention and education activities on the risks related to explosive devices, has often been supplemented by local socio-economic reintegration initiatives that are well received in these mostly isolated and poor rural districts,” explained Benoît Couturier, Program Director for HI in Laos.

New report: “Everywhere the bombing followed us”

In October 2017, HI released a report featuring in-depth interviews with more than 200 Syrian refugees in Lebanon. These people confirm and detail the devastating and lasting social and economic effects of the use of explosive weapons. Over half of the refugees interviewed were displaced within Syria before fleeing to Lebanon, experiencing consequences ranging from personal injury to the death of one of more family members, the destruction of homes, infrastructure and/or livelihoods. The report shows that among the displaced, women are the most vulnerable.

“As a woman, I had to cover my entire face and body for two years. But I still saw everything.” – Hanan (not pictured)

Photo left: Aya and her family had to flee from Syria after being injured during a bombing of her hometown.
HI’s 3D-printing trials continue. With more than 30 million people in need of artificial limbs or braces in low-income countries, we launched a new project in West Africa that’s designed to reach children and adults with disabilities living in isolated areas.

In four rehabilitation centers in Togo, Mali, and Niger, prosthetic-orthotic technicians and physiotherapists, trained in 3D printing, tested tele-rehabilitation methods for use in their day-to-day work. The production of 3D-printed orthotic devices is based in Togo, but the taking of measurements, which involves the use of 3D scanners, and the fitting and rehabilitation sessions are done in each local orthopedic center. This research project is realized in collaboration with local and Belgian partners.

Tele-rehabilitation and 3D-printed braces off the beaten path

Photo right: Geraldo, 6, has a malformation and instability of his right ankle. He will have limited mobility as he grows if his ankle is unsupported. Our team created a 3D-printed personalized orthotic (pictured above) that will allow him continued mobility and independence for years.

The Ottawa Mine Ban Treaty turns 20

In 2017, HI celebrated the 20th anniversary of the Ottawa Mine Ban Treaty. Our role in the drafting of this treaty made us co-winners of the Nobel Peace Prize in 1997. In the wake of this unprecedented victory, the number of casualties declined, millions of anti-personnel mines were destroyed and their use was brought to a virtual halt. But since 2014, we have seen a renewed increase in the number of victims. For HI, this anniversary was therefore an occasion for reminding states that they need to stay mobilized against these “cowardly weapons.”

We welcomed Aide Rocio Arias, a 22-year-old Colombian survivor. When she was thirteen, Arias stepped on a landmine in a field and as a result, lost both of her legs below the knees. She met with the Honourable Marie Claude Bibeau, Minister of International Development.

The Government of Canada marked the 20th anniversary of the Treaty by announcing new funding of nearly $12 million for the elimination of landmines worldwide.
We continued our fight to prohibit the use of explosive weapons with wide-area effects in populated areas. In September, we launched the global “Stop Bombing Civilians” campaign. Since then, nearly 500 people have written the word “STOP!” on their hands and posted selfies on social networks, including VIPs such as Neymar Jr, Nagui, Natasha St-Pier, Axelle Red, the Smurfs, Spirou, the Marsupilami, Jessica Cox and our Canadian ambassador actor Anthony Lemke.

While 2017 has seen a horrific 42% increase in civilian casualties from 2016, we have urged states to stop the bombing of civilians. The Maputo Summit in Mozambique, held last November, is a good example. Representatives from 19 African countries attended, and each country committed to signing an international political declaration against the bombing of civilians.

On August 15th, 2017, the Brazilian soccer player Neymar Jr. became HI’s new ambassador. Through this partnership, Neymar is using his significant fame for a good cause: to support the most vulnerable people in the world, people with disabilities in poor countries and victims of conflicts and natural disasters.

Neymar Jr.’s first action as an ambassador of HI was to send a message of support to people with disabilities across the world. At place des Nations in Geneva, he went on the top of the Broken Chair monument and kicked a soccer ball with HI’s logo in the flags alley situated in front of the Palace of Nations, in front of the United Nations headquarters. By doing so, Neymar Jr. called for more inclusion of people with disabilities in society.
In May 2017, baby Agnes arrived at Kenya’s Kakuma refugee camp, where doctors quickly diagnosed her with severe malnutrition. East Africa’s food crisis has caused alarming rates of malnutrition among refugees. For children under the age of five, malnutrition makes them susceptible to infection, delayed development, and permanent disability. To stem such consequences, HI launched physical and cognitive stimulation projects for malnourished children in Kenya, Ethiopia, Somalia, and Uganda.

To accelerate their recovery, innovative functional rehabilitation experts developed effective physical therapy techniques based on physical stimulation, and used them in conjunction with emergency nutrition, rehydration treatments, and essential medical care. HI taught parents and care staff how to help these children recover motor skills through interactive play and physical therapy exercises. This solution enables children not only to survive, but to grow up healthy.
Uganda

1 million refugees

Since the 2013 outbreak of civil war in South Sudan, indiscriminate violence and severe food insecurity in South Sudan has left entire communities with no other option but to flee. Uganda has offered a place of safety to people fleeing the conflict—and by August 17, the country had reached the staggering threshold of hosting 1 million South Sudanese refugees.

HI teams assisted refugees who are at a much higher risk of abuse and discrimination. These individuals include older people, single women households, people with disabilities, and unaccompanied children. Teams provided psychosocial support and mental health services, while also providing rehabilitation care and distributing crutches, wheelchairs, and walkers so that people with limited mobility could regain some independence. In order to improve the refugees’ resilience and food security, HI donors provided financial assistance to refugee families and helped other NGOs make their humanitarian outreach more inclusive.
More than 20 years after the genocide of the Tutsis, which haunts Rwanda to this day, HI continues to help victims overcome their trauma and better integrate into Rwandan society. The organization aims to protect these vulnerable people, particularly people with disabilities, and to integrate them into their communities.

Since 2011, HI has been running a project entitled “Prevention and treatment of gender-based violence via a community-based mental health approach,” which has received a great deal of support in 2017 from the Roncalli Foundation and the David and Patricia Morton Foundation. This “community-based mental health” project is founded on the simple idea that people experiencing trauma have it in themselves to regain their interest in life. By drawing strength from others and with the support of the community, they can rebuild their abilities and use them to get back in touch with the reality of daily life through discussion groups. Three years into the project, 6,500 survivors of violence have received psychosocial, medical and legal care or support.

Rwanda
Foster greater respect for survivors of violence

Layian, with support from HI’s inclusive education project, enrolled at one of our partner schools in the Gaza Strip where she received psychosocial and educational counseling. © Abed Al-Rahman Sayma / HI
In low- and middle-income countries, social stigma, physical barriers and other obstacles often prevent people with disabilities from accessing education and training programs, loans for microenterprise development and formal, paid employment. It is nearly impossible for them to earn a decent living, condemning them and their families to a perpetual cycle of poverty.

To break this cycle and to boost their dignity and independence, HI teams helped Bolivians with disabilities gain new job skills. Together, they promoted the full inclusion of people with disabilities in decent, income-generating employment.

Doña Guadelupe (picture left) participated in HI’s socio-economic development training, where she practised her negotiation skills. This allowed her to improve the living conditions of her family, including a daughter with a disability.
In 2017 for HI Canada, nearly 95% of spending was related to carrying out our international projects. 5% was allocated to the organization’s operations in Canada, and less than 1% was allocated to private fundraising and communications operations. Figures verified by Montreal EY office.
Complete financial details are available by request submitted to Humanity & Inclusion Canada.
In the event of errors or omissions in this document, only the verified financial statements apply.

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<th>Resources</th>
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<th>2016</th>
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<td>Institutional Funding</td>
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<td>Private donations</td>
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<td>Handicap International Federation contribution</td>
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<td>Rebilling, membership fees &amp; interests</td>
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<td><strong>TOTAL RESOURCES</strong></td>
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<td><strong>$9,815,585</strong></td>
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<th>Uses</th>
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<td>International program support</td>
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<td>Operational costs</td>
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<td>Fundraising costs</td>
<td>$922</td>
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<td>Communication and marketing costs</td>
<td>$6,652</td>
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<tr>
<td><strong>TOTAL USES</strong></td>
<td><strong>$9,353,358</strong></td>
<td><strong>$9,815,585</strong></td>
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Rachidatou, 8, who had her leg amputated, stands tall after receiving physical therapy and a prosthetic leg from HI in Burkina Faso. © P. Possereau / HI

DISTRIBUTION OF GLOBAL PROGRAM COSTS FOR EVERY $100 SPENT IN 2017

- Africa and the Indian Ocean: 39.4%
- International Campaign to Ban Landmines: 2.9%
- Carried out by national associations: 2.4%
- Other program activities: 2.1%
- Europe: 0.2%
- North Africa & the Middle East: 17.3%
- Central & South America: 5%
- Asia: 3.0%
- Global network budget: 30.7%

Fundraising expenses: 7%
Administrative costs: 9%
Programs: 84%